



## The Courier

A Publication for Air Conditioning, Plumbing and Electrical Service Contractors

August 2007

Make Plans Now to  
Attend the Open  
Systems Customer  
Excellence Conference  
October 10 – 12, 2007 in  
Minneapolis, MN.

[Click Here For Details](#)

### Verify Your Backups

The Ascent / Contrac2 Support Team continue to stress the importance of performing routine system backups and verification. Please contact the Helpdesk for assistance if needed.

### Contact Us

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### Compusource Announces Release of Ascente Version 3.4

Compusource is pleased to announce the release of Ascente Version 3.4. Ascente Version 3.4 includes the following major enhancements:

- Unlimited User Defined Custom Fields that can be attached to any entry form.
- All Reports have been converted to use Crystal Reports Version 11 which adds the following capabilities:
  - Export of reports to PDF, HTML, Excel, Word, Text, etc.
  - Previewed reports can then be printed to any available printer on the network
  - A new automatic grouping feature lets you go quickly to a section of the report
  - Find feature added to search the report for text
- The following new reports have been added:
  - Schedule Report that lists Service Orders for a selected range of dates
  - Component Listing
  - Contract Listing
  - Contract Listing – Billing
  - Contract Listing – Service
  - Maintenance Contract Labels
  - Job Setup Form
- The Prebill Register now has a number of different exception report formats
- New Job Cost T&M Billing feature
- New Price and Cost Update feature
- “Plus many more ...”

**A requirement to receive this new Ascente 3.4 release is attending a 1 hour Web Ex class.** This will insure that each customer is provided some training on the exciting new capabilities in Ascente 3.4.

Please contact Bill Heffner, Mark Rice or Greg Weber to register for the training session. There will be a limit of 10 customers per training session.