



*Integrated Solution for Service
and Construction Contractors*

Ascente

Contract Management

MAINTENANCE: Contract Management & Detailed Tasking

The **Maintenance Management** system provides users with a comprehensive approach to managing planned maintenance activities and/or detailed tasking, ensuring that no detail is overlooked.

Incorporating the ease of Microsoft *Windows*, the system can accommodate the needs of both residential and commercial companies.

The **Contract Management** module easily schedules returning maintenance calls by date (day, week, month or year) or by job site and allows you to preserve all service information including:

- ◆ Analyze service agreements for preventative and emergency maintenance.
- ◆ Billing and service frequency
- ◆ Maintenance budget

The **Detailed Tasking** module allows you to create a detailed list of activities for technicians servicing maintenance contract customers. This module automatically creates and prints service agreements defining the components and tasks based on user-controlled schedules. Detailed Tasking can also:

- ◆ List tasks to be performed and the materials required
- ◆ Differentiate based on technician skill level
- ◆ Sort by start and expiry dates